

Website Terms and Conditions

These Terms and Conditions govern the use of www.ecoodle.eco (the "Site"). The Site is owned and operated by Ecodle Ltd (Ecodle) Company Number 12978097, with Registered Address 6 Groveley Road, Alum Chine, Bournemouth, Dorset, BH4 8HF. The Site is an e-commerce website. By using this Site, you indicate that you have read and understand these Terms and Conditions and agree to abide by them at all times.

Intellectual Property All content published on the Site is property of Ecodle and the Site's creators. This includes, but is not limited to images, text, logos, documents, downloadable files and anything that contributes to the composition of the Site.

Acceptable Use As a user of this Site, you have agreed to use the Site legally, not to use this Site for illegal purposes and not to:

- Harass or mistreat other users of the Site;
- Violate the rights of other users of the Site;
- Hack into the account of another user of the Site;
- Act in a way that could be considered fraudulent; or
- Post any material that may be deemed inappropriate or offensive.

If we believe you are using the Site illegally or in a manner that violates these Terms and Conditions, we reserve the right to limit, suspend or terminate your access to the Site. We also reserve the right to take any legal steps necessary to prevent you from accessing the Site.

User Contributions Users may post the following types of appropriate information on the Site in the appropriate community forums: Photographs; Videos; Links to relevant materials or other posts; Public comments. By posting publicly on the Site you agree you have the rights to publish this material and are allowing Ecodle to publish and share these on both the Site, in marketing and social media. You agree not to act illegally or violate these Terms and Conditions in relation to these.

Accounts When you create an account on the Site you agree to the following:

1. You are solely responsible for your account and the security and privacy of your account, including password or sensitive information attached to that account; and
 2. All personal information you provide to us through your account is up-to-date, accurate and truthful and that you will update your personal information if it changes.
- We reserve the right to suspend or terminate your account if you are using the Site illegally or if you violate these Terms and Conditions.

Sale of Goods These Terms and Conditions govern the sale of goods available on the Site. We are under a legal duty to supply goods that match the description of the goods you order on the Site. These Terms and Conditions apply to all goods that are displayed on the Site at the time you access it. This includes all products listed as being out of stock. All information, descriptions or images that we provide about our goods are as accurate as possible. However, we are not legally bound by such information, descriptions, or images as we cannot guarantee the accuracy of all goods we provide. You agreed to purchase goods for my Site at your own risk. We reserve the right to modify, reject or cancel your order whenever it becomes necessary. If we cancel your order and have already processed your payment, we will give a full refund equal to the amount you paid. You will agree that it is your responsibility to monitor your payment instrument to verify receipt of any refund.

Third-party goods and services Our Site may at times offer goods and services from third parties. We cannot guarantee the quality or accuracy of the goods and services made available by third parties on the Site.

Payments We accept credit cards and Apple Pay as payment methods on the Site. Additional payment methods may be added in the future.

When you provide us with your payment information, you authorise our use of and access to the payment instrument you have chosen to use. By providing us with your payment information you authorise us to charge the amount due to this payment instrument. If you believe your payment has violated any law or these Terms and Conditions, we reserve the right to cancel or reverse your transaction.

Shipping and Delivery When you purchase goods from the Site, the goods will be delivered by the provider stated on the Site. Delivery will take place soon as reasonably possible, depending on the delivery method selected. Delivery times may vary due to unforeseen circumstances. Please note that delivery times do not include weekends and UK public holidays. You will be required to pay delivery charges in addition to the price for goods you purchase, which will be clearly displayed on the Site. If you purchase goods from us for delivery to a destination outside the United Kingdom your purchase may be subject to import duties and taxes applied by your destination country. You are responsible for paying any such duties or taxes. Please contact your local customs office for more information before making a purchase. We are not responsible for the payment of any such duties or taxes and are not liable for any failure by you to pay them. You are required to provide us with a complete and accurate delivery address, including the name of the recipient. We are not liable for the delivery of goods to the wrong address or wrong person as a result of you providing us with inaccurate or incomplete information.

Right to Cancel and Receive Reimbursement If you are a customer living in the United Kingdom or the European Union you have the right to cancel your contract to purchase goods from us within 14 days without giving notice. The cancellation period:

- Will end 14 days from the date of purchase when you purchased digital content that was not supplied on a tangible medium;
- Will end 14 days from when you received or someone you nominate receives, the goods when you purchased the good(s) in one order that are all delivered together;
- Will end 14 days from when you receive or someone you nominate receives the last good when you purchase good(s) that's all delivered separately; or
- Will end 14 days from when you receive or someone you nominate receives the first good when you purchase good(s) that will be regularly delivered during a defined period of time.

To exercise your right to cancel you must inform us of your decision to cancel within the cancellation period. To cancel contact us by email at sales@ecoodle.eco.

Effects of Cancellation We will provide the reimbursement without undue delay no later than 14 days after we receive back from you any goods supplied or 14 days after you provide proof that you have returned the goods. If not customer supplied, then we will provide the reimbursement no later than 14 days after the day we were informed of your decision to cancel. We will make the reimbursement using the same form of payment as you used for the initial purchase. You will not incur any fees because of this reimbursement. This right to cancel and to reimburse is not affected by any return or refund policy we may have.

Refunds Refunds requested must be made within 28 days after receipt of your goods. We accept refund request for goods sold on the Site where the goods are damaged.

Returns Returns can be made to Ecodle Ltd., 6 Groveley Road, Alum Chine, Bournemouth, Dorset, BH4 8HF, United Kingdom.

Consumer protection law Where the Sale of Goods Act 1979, the Consumer Rights Act 2015, or any other consumer protection legislation in your jurisdiction applies and cannot be excluded, these Terms and Conditions will not limit your legal rights and remedies under that legislation. These Terms and Conditions will be read subject to the mandatory provisions of that legislation. If there is a conflict between these Terms and Conditions and the legislation, the mandatory provisions of the legislation will apply.

Links to Other Websites Our Site may contain links to third-party websites and services that we do not own or control. We are not responsible for the content, policies or practices of any third-party website or services linked to on the Site. It is your responsibility to read the Terms and Conditions and privacy policies of the supporting website before using these Sites.

Limitation of Liability Ecodle and its directors, offices, agents, employees, subsidiaries and affiliates will not be liable for any actions, claims, losses, damages, liabilities or expenses including legal fees from your use of the Site.

Indemnity Except where prohibited by law, by using this Site you indemnify and hold harmless Ecodle and its directors, offices, agents, employees, subsidiaries and affiliates from any actions, claims, losses damages, liabilities and expenses including legal fees arising out of your use of the Site or your violation of these Terms and Conditions.

Applicable by law These Terms and Conditions are governed by the laws of the Country of England.

Severability If at any time any of the provisions set forth in these Terms and Conditions of found to be inconsistent or invalid under applicable laws, those provision will be deemed void and will be removed from these Terms and Conditions. All other provisions will not be affected by the removal and the rest of these Terms and Conditions will still be considered valid.

Changes These Terms and Conditions may be amended from time to time in order to maintain compliance with the law and to reflect any changes to the way we operate the Site and the way we expect users to behave on the Site. We will notify users of changes to these Terms and Conditions by a notice on the Site.

Contact details Please contact us if you have any questions or concerns by email at info@ecoodle.eco